



January 2009

HAPPY NEW YEAR!

FROM YOUR FRIENDS AT CHAMP SOFTWARE

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[NurseWeek](#) magazine recognizes Nightingale Notes for our work with San Jose State University, School of Nursing, in California!

OUR CHAMP FAMILY MEET JUDY



Hello everyone! My name is Judy Riemer and I work as a consultant to CHAMP Software, with over 25 years experience working in public health nursing. I've been associated with CHAMP since 2001, when I was the head of a documentation committee at the Riverside County Department of Public Health, in Riverside, California. The previous year, our committee was given the task to explore various nursing languages and documentation software for field public health nursing staff. This journey led us to adopt the Omaha System nursing taxonomy and to purchase CHAMP Software in 2002. Prior to coming to public health in 1980, I worked as a pediatrics nurse at UCLA and as a school nurse for the Los Angeles Unified School District.

I have been very active in the Omaha System world since 2001 and have spoken on a variety of related topics (especially on implementation strategies) at the 2003 and 2005 International Omaha System Conferences, and the

2005 APHA Annual meeting. Currently, I am on the planning committee for the 2009 International Omaha System Conference. Additionally, I participate with Karen Martin and other Omaha System experts in Health Information Standards Technology Panel (HISTP) calls and meetings, as part of the national effort to meet a federal mandate for electronic health record (EHR) development for all Americans by 2012.

Since my retirement from the Riverside County Health Department in 2006, I have worked with CHAMP's training department. I maintain CHAMP's e-learning site, which has excellent tutorials for our customers on the Omaha System, implementation strategies, and how to use the Nightingale Notes application. It is an incredibly rewarding experience to help facilitate an agency's transition to the use of the Omaha System and Nightingale Notes and to connect with administrators and staff through live webinars and on-site training.

I graduated in 1977 with a bachelor's of science degree in nursing from UCLA and in 1992 with a master's of science degree in nursing from Loma Linda University. My master's thesis explored the barriers to preventative health care for homeless children. I am also licensed as a Clinical Nurse Specialist in Community Health Nursing in California. I live in Riverside with my husband Craig, who is a Superior Court judge. We have one son Carl, who is a graduate student in the School of Foreign Service at Georgetown University in Washington DC. When I have free time (which isn't often enough), I enjoy reading, cooking, quilting and traveling.

TO OUR CURRENT TOUCHPOINT USERS

We are listening to you!

This is what many of you have been requesting. Both the problem assessment and the completed interventions can be completed quickly and easily all in one screen! The priority modifier (High & Low Priority) and the Scope Modifier (Individual, Family & Community) have both been restored to the Problem Classification Scheme. You can choose either the *ClickNotes* terms or restore the classic Omaha System category terms of:

- ~Surveillance
- ~Treatment & Procedure
- ~Teaching, Guidance & Counseling
- ~Case Management

There is much more we could tell you, but you really just have to see it! For more information, please contact our [sales department](#). As a current *ClickNotes* user you will receive a significant discount towards a purchase of the

Symphony module, if purchased in 2009.

TouchPoint *Symphony*

A simple yet elegant way to document nurse progress notes using the Omaha System.

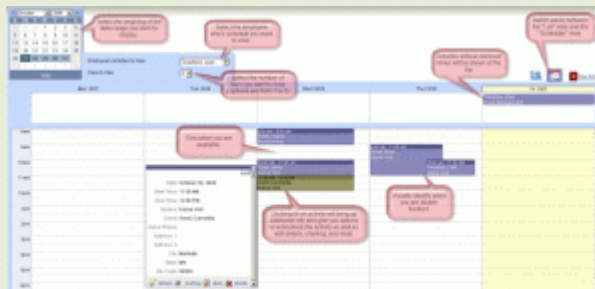
These four counties have already chosen Symphony, and you should too!

- ~Chisago, MN
- ~LeSueur, MN
- ~Steele, MN
- ~Chippewa, WI

CHECK OUT THESE NEW FEATURES IN NIGHTINGALE NOTES

(Click on any screenshot to view a larger image)

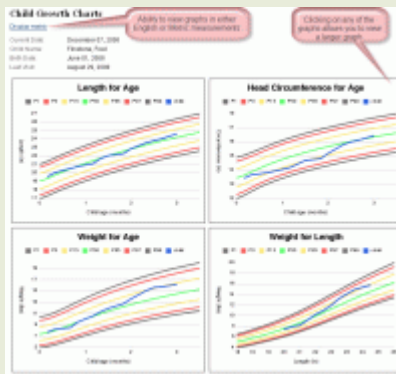
Scheduler



Custom Tabs



Growth Charts



RECENT SALES

The following counties have purchased our web-based documentation system this quarter!

- ~Becker, MN
- ~Douglas, MN
- ~Isanti, MN
- ~Mille Lacs, MN
- ~Pine, MN
- ~Barron, WI
- ~Skamania, WA
- ~Benton-Franklin, WA

WHERE WE'VE BEEN

This past year has kept David Smith very busy with six trips to the West Coast and several to counties more locally in Minnesota and Wisconsin.

Since the last newsletter:

David made a September trip to Sacramento for NACCHO, and stopped in to see Tehama County in the Northern Central Valley and Solano and Napa Counties, 50 miles east of San Francisco.

In early November he returned to San Diego for a third demo of Nightingale Notes.

He made a tour through Minnesota and Wisconsin in September and October seeing many of our long time customers and showing them how CHAMP has changed since they last looked at our products.

In Minnesota, David presented Nightingale Notes to Mille Lacs, Isanti, Pine and Sherburne counties. He also assisted with a TouchPoint training for Chisago County.

In Wisconsin, he met with Pierce, Price, Bayfield, Rusk, Barron, Lincoln & Sawyer Counties.



On the Road Again!
Near Saxon, Wisconsin

David also visited Davis County, Iowa, Skamania County, Washington and the School of Nursing at the Universities of Pennsylvania and Oklahoma.

In the sales department we have added five new accounts and implemented seven upgrades to new products this year, and expect to have a similar amount in the first two quarters of 2009.

David stayed home for a few weeks in a row, over the holidays, sleeping in his own bed, eating home cooked meals at his own table and enjoying his family. All six are out of school for the holidays, including his wife Diane who teaches elementary school in a small Classical School in Mankato.

Of course, David is always ready to come and see those of you interested in seeing the new things CHAMP has built. Please call if you have any questions or are interested in having a demonstration of our products. David will bring along the Dove brand chocolates he is well known for carrying with him on all visits!

BILLING USER GROUP



What happens the last week of October when you fill half a conference room with six billing experts, then add six employees from CHAMP Software, and let them mingle for a couple of hours?

A costume party? No! We held a Nightingale Notes Billing user group meeting!

CHAMP employees met with billing experts in late October to get a better understanding of what billing clerks need from their billing software.

During our time together we:

- ~Hammered out some common definitions
- ~Documented a comprehensive billing process
- ~Defined the steps required along the way
- ~Established the top ten requirements list

We also had some fun, a great lunch and healthy snacks including some awesome bran muffins.

WHERE ARE WE GOING?

Nightingale Notes Training

San Jose State University is currently in the go-live process.

The following agencies are all in the beginning phases of their implementation and training process.

- ~Placer County, CA
- ~Yolo County, CA
- ~Benton-Franklin Health District, WA
- ~Skamania County, WA
- ~Becker County, MN
- ~Douglas County, MN
- ~Isanti County, MN
- ~Mille Lacs County, MN
- ~Pine County, MN
- ~Barron County, WI

Symphony Training

Chisago, MN has received training and are beginning implementation. Steele and Le Sueur counties in Minnesota, and Chippewa County in Wisconsin will begin training this quarter!

OHAMA SYSTEM

2009 INTERNATIONAL CONFERENCE

"A key to Practice, Documentation and Information Management" will be held *April 16-18, 2009* in Eagan, Minnesota. A preconference will be held on April 16; speakers, poster presenters and exhibitors are scheduled for April 17-18. The due date for poster abstracts is January 30, 2009.

Partnerships is the theme of the conference. Multidisciplinary speakers and poster presenters will share

their experiences using the Omaha System at diverse national and global practice, education and research sites. This conference offers innumerable opportunities for attendees to gain knowledge to support implementation of best practices/evidence-based practice, organize and standardize documentation, measure outcomes and successfully address future multidisciplinary information technology challenges.

This conference is presented by Martin Associates and the school host is the University of Minnesota, School of Nursing. For additional information, visit the [Omaha System](#) web site or send an email to [LuAnn Rice](#).

Please share this information with your colleagues!

Upcoming Omaha System Basics Workshops

Kennewick, WA
Hillsboro, OR

Dates will be announced soon. Visit the [Omaha System](#) web site for updates.

Milaca, MN ~ March 27, 2009

Registration is limited and accepted on a first come first serve basis. Click [here](#) to view the flyer for this workshop.

Eagan, MN ~ April 16, 2009
Eagan, MN ~ April 17-18, 2009
(International Conference)

To register or get more information please contact [Karen Martin](#).

Sincerely,

CHAMP Software Inc.

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